

## **Cancellation Policy – Portugal 2027 Retreat with Replenish Relationships**

This cancellation policy applies to all guests registering for a retreat with Replenish Relationships (“RR”). As a provider of small-group retreats and workshops, RR operates differently from traditional hotels or tour operators. Our policies are in place to support the viability of intimate, well-planned experiences.

### **Your Commitment & Our Planning**

When you register, your financial commitment holds your space and enables RR to confirm arrangements with retreat service providers—such as accommodations, chef services/food, materials, and group excursions—often months in advance. This also allows us to finalize programming and close registration once the retreat is full.

\*We strongly recommend purchasing travel cancellation insurance to protect your investment. Insurance is available independently or through our TICO-approved partners, Movement Travel.

### **If Replenish Relationships Cancels-**

If RR cancels the retreat for any reason, you may choose one of the following:

- A full refund of payments made to date
- A transfer of your payments to another RR retreat or workshop

Please note that RR is not responsible for incidental or non-refundable travel expenses (e.g., flights, transportation, lost wages). Please consult your airline or travel provider for their cancellation terms.

### **If Guests Cancel-**

If you choose to cancel your participation in the Portugal 2026 retreat, the following applies:

- The program fee deposit is non-refundable and non-transferable.
- If cancellation is made more than 3 months before the retreat start date, RR will refund the balance paid (excluding the deposit), less any applicable banking and administrative fees.\*
- If cancellation is made less than 3 months before the retreat start date, RR will refund or transfer the balance (excluding the deposit and applicable fees) only if RR is able to fill your space/reservation.
- In cases deemed extraordinary by RR, up to 50% of total fees paid may be applied as credit toward a future retreat.
- Transferring your registration to another couple is permitted only with prior written approval from RR & Movement Travel. For example, you may gift or sell your space to a friend not already registered after consulting with and obtaining agreement from RR and Movement Travel jointly.

### **Administrative & Banking Fees**

Please note: A non-refundable booking fee of \$150 per participant (\$300 per couple) and

any associated banking fees will be deducted from any refund issued.

- A 4% processing fee will also apply to cover administrative and payment platform costs for any refund granted.

**Other Terms**

- Early Departure: No refunds or credits will be issued if you leave the retreat early for any reason. RR is not responsible for any additional travel or accommodation costs incurred.

- Insurance: In the event of cancellation, you may use your payment receipt as documentation for travel insurance claims. We strongly encourage all guests to obtain travel cancellation insurance.

**Acknowledgement of Cancellation Policy**

By signing below, we acknowledge that we have read, understood, and agree to the terms of the cancellation policy for the Portugal April 14-19, 2026 Retreat with Replenish Relationships.

Name (Participant 1): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Name (Participant 2): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_